

# Quest on Wakefield

## Property Contact Details

Street Address:	<b>257 Wakefield Street, Adelaide SA 5000</b>
Postal Address:	14 Sturt Street, Adelaide SA 5000
Telephone:	61 – (0)8 8416 4200
Facsimile:	61 – (0)8 8211 6691
Email:	<a href="mailto:questonsturt@questapartments.com.au">questonsturt@questapartments.com.au</a>
Self Rated:	4 Star
Property Website:	<a href="http://www.questonsturt.com.au">www.questonsturt.com.au</a>

## Reservations

Direct:	As Above
Quest Central Reservations:	1800 334 044
Email:	<a href="mailto:qrc@questapartments.com.au">qrc@questapartments.com.au</a>
Quest Extended Stay Enquiries:	1800 232 384
Email:	<a href="mailto:esd@questapartments.com.au">esd@questapartments.com.au</a>
GDS	QG

## Check-In Information and Requirements

**NO ON-SITE RECEPTION: Guests must check-in and check-out at Quest on Sturt Reception – located at 14 Sturt Street Adelaide**

Reception Hours:	8am – 9pm Monday – Friday 8am – 8pm Saturday 8am – 6pm Sunday
Check In:	from 2.00pm
Check Out:	to 10.00am
Car parking	Garage allocated to each apartment
Pre-authorisation or cash bond may be required	
Photo ID may be required	
Deposit required	

## Property Features

3 Story townhouse apartments
On-site Parking – Lock up garage
Individual room alarms - Security
100% non smoking inside apartments
Onsite night manager

## Property Services

Daily room servicing (ex Sundays & Public Holidays)
Pantry shopping service
Valet dry cleaning service
Baby sitting booking service
Business administration services (14 Sturt Street)

## Bedding Configuration

7 x 3 Bedroom Townhouses with varying bedding:
Queen / Double / Double
Queen / Double / Single - Single

**Total number of apartments**

**7**

## Apartment Facilities & Features

3 Bedrooms
Spacious living and dining areas
2 Bathrooms
Fully equipped kitchens with full size oven/stove, dishwasher & microwave
Fully equipped laundry – washer & dryer
Iron & Ironing Board
Apartment controlled Reverse cycle air-conditioning
Direct Dial phones with voicemail
Stylish & Comfortable furnishings
DVD Player & TV in all apartments
Remote controlled lock up garage
Private Balconies

## Places of Interest

Attraction	Distance
CBD	1km
Festival Arts Centre	2.5km
Parklands/Gardens	1km
Adelaide Museum	2.5km
Hospital	100m
Adelaide University	2.5km
Sky City Casino	2.5km
Adelaide Cricket Ground	3km
Adelaide Convention Centre	3km

## Transport

Airport	8km
Rail Station – North Tce	3km
Interstate Coach Terminal	2km
Local Rail Station (North Tce)	2.5km

## Location Map



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## QUEST BOOKING TERMS AND CONDITIONS

- **ALL BOOKINGS.** are held in good faith to the arrival and departure date listed in this reservation, at the rate specified. To confirm reservations, either current valid credit card details are required, or a deposit received equal to first night's accommodation 10 days prior to arrival. Variations to this may apply during peak periods at the property's discretion.
- **UPON ARRIVAL.** each guest will be required to sign a standard Quest registration form, and accept the terms and conditions therein of his/her stay.
- A Minimum deposit of 50% must be made at the time of confirmation. Deposits are non-refundable as per the cancellation policy.
- **PAYMENT OF RESERVATION.** any Quest property accepts all major credit cards, however may vary from property so please check at reception. On arrival a pre-authorisation of your credit card for your accommodation amount may be required.

If paying by Credit Card a surcharge of 1.5% will be charged to all credit cards. If paying in Cash, a room security bond will be required upon arrival. Although minimum of first night accommodation, this amount may vary from property to property, please check with reception.

Cheques are not accepted as payment for accommodation unless received, banked and cleared 10 days prior to arrival as a full pre-paid deposit.

- **QANTAS FREQUENT FLYER POINTS.** at Australian properties, QFF Members are awarded 3 points for every whole dollar charged to their account for accommodation only, on properties Published Rates and General Corporate Rates.

The following products and services are not eligible for QFF points:

- Accommodation that forms part of an inclusive tour purchase (package).
- Accommodation charged at the wholesale rate.
- Accommodation charged at Negotiated Corporate Rate or Government Rate
- Accommodation charged at heavily discounted rates, such as those found on Last Minute sites.
- Conference related expenses, seminars and banquets.
- Accommodation earning QClub Dollars.
- Accommodation redeemed using QClub Dollars.
- accommodation charged from a special QClub offer any services provided by a third party

Points can only be earned by 1 member per room/apartment and cannot be split between 2 or more members occupying the same room/apartment.

Members can claim points on a maximum of 3 rooms/apartments and a maximum 7 nights per stay applies.

## QUEST CANCELLATION POLICY

- **CANCELLATION FEE.** of one night's accommodation will apply to any booking cancelled within 48 hours of arrival time. If no arrival time is specified, it is deemed by 10pm of that day. Any cancellation fee will automatically be charged to the credit card on the confirmation, or deducted from the reservation deposit.

Please note that any Quest property may alter these terms and conditions for specific bookings, and advise by return letter, the terms and conditions that will apply. (i.e. Group or Peak Period reservations)

## QUEST GROUPS CANCELLATION POLICY

For information on the Group Cancellation Policy, please contact the Quest Property direct.