



COFFS HARBOUR BRIDGE CLUB: ABN: 47 860 219 377

COFFS HARBOUR BRIDGE SUPER CONGRESS CLUB INC: ABN 28 726 121 486

Service description:

The Coffs Harbour Bridge Club (the Club) is an incorporated association (since 1999) that runs daily duplicate bridge sessions from its own premises at City Hill Drive, Coffs Harbour, NSW. It is an affiliated bridge club to the New South Wales Bridge Association (NSWBA) which is one of the eight constituent members of the Australian Bridge Federation (ABF), the national body responsible for the promotion and organisation of contract bridge in Australia. In August, each year, the Club runs a national bridge tournament, the Coffs Coast Gold Congress (the Congress) over 6 days. It comprises events in which bridge players of all standards can compete. Entry is open only to active members of a club affiliated to the ABF who have an ABF membership number. All events are by pre-entry only either through a specific event website or by completing an entry form and submitting it in the required manner. The Congress is the subject of a sub-licence from the NSWBA which is itself subject to a licence agreement from the ABF.

Privacy Policy

The Club and the Congress regard privacy as an important part of their relationship with all players who enter their tournaments. The following privacy policy applies to all players and conforms to Internet privacy standards.

1. Collection of Information:

The Club and Congress only collect personal information on the specific event website when it is necessary for players to enter the Congress and associated events.

2. Use and Disclosure of Information:

Personal information will only be used or disclosed for its original purpose of collection.

3. Data Security and Storage:

The Club and Congress will take all reasonable precautions to protect personal information so that it is not misused, lost or accessed by unauthorised people, modified or disclosed. The security of your personal information is important to us. When you enter sensitive information (such as credit card numbers) on our website, we encrypt that information using secure socket layer technology (SSL). When Credit Card details are collected, we simply pass them on in order to be processed as required. We never permanently store complete Credit Card details. We follow generally accepted industry standards to protect the personal information submitted to us, both during transmission and once we receive it.

4. Clients (players) or authorised delegate Files:

All clients or authorised delegates have the right of access to their own files.

5. Openness:

The Club and Congress will document its practices for handling personal information for this purpose and make this information available to all who request it.

6. Access and Correction:

The Club and Congress will take all reasonable steps to allow people to access their personal information unless the law does not allow it.

7. Sensitive Information:

Collection of sensitive information will occur with an individual or authorized delegate's consent, unless the collection is; required by law to establish, exercise or defend a legal or equitable claim, or; necessary to prevent or lessen a serious or imminent threat to the life or health of the individual or authorised delegate who is the subject of the information.

8. Valid entry:

An entry to a Congress event is not valid until full payment is received from all players included on the entry.

Refund policy:

All transactions are processed in Australian Dollars (AUD). Players that have submitted a valid entry who wish to cancel their entry will be given a full refund as soon as possible after cancellation has been notified but in any event no later than 5 business days thereafter, except that refunds for cancellations made later than 24 hours before the advertised starting time of the event are made at the Tournament Organiser's discretion. All refunds will be credited to the original credit card or bank account used to make the payment. To request a refund please contact the Tournament Organiser.

Security Policy:

The Club and Congress uses the eWAY Payment Gateway for its online credit card transactions. eWAY processes online credit card transactions for thousands of Australian merchants, providing a safe and secure means of collecting payments via the Internet. All online credit card transactions performed on this site using the eWAY gateway are secured payments. Payments are fully automated with an immediate response. Your complete credit card number cannot be viewed by or any outside party including the Congress Tournament Organiser. All transactions are performed under 128 Bit SSL Certificate. All transaction data is encrypted for storage within eWAY's bank-grade data centre, further protecting your credit card data. eWAY is an authorised third party processor for all the major Australian banks. eWAY at no time touches your funds; all monies are directly transferred from your credit card to the merchant account held by the Club and Congress. For more information about eWAY and online credit card payments, please visit www.eWAY.com.au

Delivery Policy:

After entering any event online, you will receive an email confirmation from the Congress containing your entry details (if you have provided your email address). Players should be able to confirm receipt of their entry within 24 hours of submitting it by visiting the entry lists on the Congress webpage hosted on the abfevents.com.au website. If you wish to query your entry please contact us.