Quest on Sturt



Property Contact Details

Street Address:	14 Sturt Street Adelaide SA 5000
Postal Address:	As Above
Telephone:	61 – (0)8 8416 4200
Facsimile:	61 – (0)8 8211 6691
Email:	guestonsturt@questapartments.com.au
Self Rated:	4 Star
Property Website:	www.questonsturt.com.au
Reservations	
Direct:	As Above

Direct:	As Above	
Quest Central Reservations:	1800 334 044	
Email:	qrc@questapartments.com.au	
Quest Extended Stay Enquiries:	1800 232 384	
Email:	esd@questapartments.com.au	
GDS	QG	

Check-In Information and Requirements

Reception Hours:	8am – 9pm Monday – Friday	
	8am – 8pm Saturday	
	8am – 6pm Sunday	
Check In:	from 2.00pm	
Check Out:	to 10.00am	
Car parking	Garage allocated to each apartment	
Pre-authorisation or cash bond may be required		
Photo ID may be required		
Deposit required		

Property Features

2 Story townhouse apartments

100% non smoking inside apartments

Onsite night manager

Property Services

Pantry shopping service

Local restaurant chargeback

- Valet dry cleaning service
- Baby sitting booking service

Business administration services

Apartment Types

1 Bedroom Apartment	
1 Bedroom Executive Apartment	
2 Bedroom Apartment	
2 Bedroom Executive Apartment	
3 Bedroom Executive Apartment Sturt Street (1 Only)	
Total number of apartments	

Apartment Facilities & Features

1 & 2 Bedrooms
Separate study – Desk (Single bed can be requested in Study
at additional cost)
2 Bathrooms
Separate living and dining area
Fully equipped kitchens with full size oven/stove, dishwasher
& microwave
Fully equipped laundry – washer & dryer
Iron & Ironing Board
Reverse cycle air-conditioning
Direct Dial phones with voicemail
Wireless Internet (Available Mid April 2013)
Stylish & Comfortable furnishings
DVD Player & TV in all apartments
Remote controlled lock up garage (size restricted)

Places of Interest

Attraction	<u>Distance</u>
CBD	1km
Adelaide Airport	7.5km
Parklands/Gardens	500m
Adelaide Museum	1.5km
Hospital	700m
Adelaide University	1.5km
Sky City Casino	1.5km
Adelaide Convention Centre	2km

Transport

Airport	7.5 km
Rail Station – North Tce	1.5km
Interstate Coach Terminal	4km
FREE City Bus	250m
Free Tram Service within Adelaide city limits. Tram Stop	200m

Location Map

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QUEST BOOKING TERMS AND CONDITIONS

- ALL BOOKINGS. are held in good faith to the arrival and departure date listed in this reservation, at the rate specified. To confirm reservations, either current valid credit card details are required, or a deposit received equal to first night's accommodation 10 days prior to arrival. Variations to this may apply during peak periods at the property's discretion.
- UPON ARRIVAL. each guest will be required to sign a standard Quest registration form, and accept the terms and conditions therein of his/her stay.
- A Minimum deposit of 50% must be made at the time of confirmation. Deposits are non-refundable as per the cancellation policy.
- PAYMENT OF RESERVATION. any Quest property accepts all major credit cards, however may vary from property so please check at reception. On arrival a pre-authorisation of your credit card for your accommodation amount may be required.

If paying by Credit Card a surcharge of 1.5% will be charged to all creadit cards. If paying in Cash, a room security bond will be required upon arrival. Although minimum of first night accommodation, this amount may vary from property to property, please check with reception.

Cheques are not accepted as payment for accommodation unless received, banked and cleared 10 days prior to arrival as a full pre-paid deposit.

QANTAS FREQENT FYLYER POINTS. at Australian properties, QFF Members are awarded 3 points for every whole dollar charged to their account for accommodation only, on properties Published Rates and General Corporate Rates.

The following products and services are not eligible for QFF points:

- Accommodation that forms part of an inclusive tour purchase (package).
- Accommodation charged at the wholesale rate.
- Accommodation charged at Negotiated Corporate Rate or Government Rate
- Accommodation charged at heavily discounted rates, such as those found on Last Minute sites.
- Conference related expenses, seminars and banquets.
- Accommodation earning QClub Dollars.
- Accommodation redeemed using QClub Dollars.
- accommodation charged from a special QClub offer any services provided by a third party

Points can only be earned by 1 member per room/apartment and cannot be split between 2 or more members occupying the same room/apartment.

Members can claim points on a maximum of 3 rooms/apartments and a maximum 7 nights per stay applies.

QUEST CANCELLATION POLICY

CANCELLATION FEE. of one night's accommodation will apply to any booking cancelled within 48 hours of arrival time. If no arrival time is specified, it is deemed by 10pm of that day. Any cancellation fee will automatically be charged to the credit card on the confirmation, or deducted from the reservation deposit.

Please note that any Quest property may alter these terms and conditions for specific bookings, and advise by return letter, the terms and conditions that will apply. (i.e. Group or Peak Period reservations)

QUEST GROUPS CANCELLATION POLICY

For information on the Group Cancellation Policy, please contact the Quest Property direct.